



INVITATION TO TENDER (ITT):
FOR THE LEASING OF LAPTOPS AND SUPPLY OF IT ACCESSORIES FOR
KIDSTART SINGAPORE

[KSL-ITT-2026-001]

30 JUN 2026

COVER LETTER

30 JUN 2026

TENDER SUBMISSION FOR INVITATION TO TENDER (ITT) FOR THE LEASING OF LAPTOPS AND SUPPLY OF IT ACCESSORIES FOR KIDSTART SINGAPORE

TENDER REFERENCE NO: KSL-ITT-2026-001

1. KIDSTART SINGAPORE LTD. ("KSL"), an Institute of Public Character, invites tender submissions to supply, deliver, stage, and provide post-delivery support for the following items:
 - a) Leasing of laptops for a period of three (3) years; and
 - b) Supply and Delivery of IT accessories, including but not limited to external monitors, wired mice, laptop security locks, and docking stations.
2. This Invitation to Tender ("ITT") comprises the following tender documents:
 - a) Cover Letter with the following prescribed forms attached:
 - i. **Annex A** - Form of Tender
 - ii. **Annex B** - Form on Undertaking to Safeguard Official Information
 - b) **Part 1**: Requirement Specifications with the following prescribed forms attached:
 - i. **Annex 1A** - Statement of Compliance (Compliance to Requirement Specifications)
 - ii. **Annex 1B** - Document Submission Listing
 - iii. **Annex 1C** - Track Record of Company
 - c) **Part 2** : Instructions to Tenderers
 - d) **Part 3** : Conditions of Contract
 - e) **Part 4** : Evaluation Criteria
 - f) **Part 5** : Price Schedule (Quotation Price)
3. The Tenderer's submission shall include all items stated in the Document Submission Listing (Annex 1B).
4. KSL will conduct a Tender Briefing on the project requirements. Only tenderers who have attended the briefing are allowed to submit proposals for this project.
5. Details of the Tender Briefing are as follows:

Date: **Monday, 6 July 2026**
Time: **2.00 pm – 3:00 pm**
Mode of conduct: **Online Teams meeting**
6. Each tenderer may nominate up to **two (2)** representatives to attend the briefing.

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Interested tenderers must provide the name(s), designation, email address(es) and telephone contact(s) of the representative(s) of your company who will be attending the tender briefing at **least two (2) days** before the date of Tender Briefing, to the following officers:

Officer(s): Ms Julianna Low (Assistant Director)
Mr Joseph Lee (Senior IT Manager)

E-mail: julianna.low@kidstart.sg
joseph.lee@kidstart.sg

7. The ITT submission will close on **Friday, 24 July 2026 at 12.00 p.m. sharp Singapore time** ("Closing Deadline"). For the avoidance of doubt, KSL reserves the right to extend the Closing Deadline to such later date(s)/time(s) as KSL may determine from time to time at its sole discretion.
8. This is a **fully electronic tender**. All tender submissions shall be submitted to tender@kidstart.sg with the subject <Invitation to Tender for Leasing of Laptops and Supply of IT Accessories>
9. Any proposal which is submitted after the Closing Deadline will not be accepted.
10. All information in the ITT is not to be communicated, either directly or indirectly, to the press or to any person not authorised to receive it. Your attention is drawn to the *Official Secrets Act* (Cap. 213) which relates to the safeguarding of official information.

Yours faithfully,

Joel Tan
Chief Executive Officer
KIDSTART SINGAPORE LTD.

FORM OF TENDER

To:
KIDSTART SINGAPORE LTD.

Name(s) of Tenderer(s):

Address:

TENDER REFERENCE NO: KSL-ITT-2026-001

- 1 We offer and undertake on your acceptance of this Tender Offer to supply laptops and IT accessories as specified in the Requirements Specifications in accordance with the Instructions to Tenderer in your Invitation to Tender and the terms and conditions as agreed upon between you and us.
- 2 Our Tender Offer may include qualifications or variations permitted under the Instructions to Tenderers.
- 3 Where required by you, we shall execute a formal agreement in the appropriate form incorporating the terms and conditions as agreed upon between you and us. Until the said formal agreement is executed, this Tender Offer together with your written acceptance, shall constitute a binding agreement between us.
- 4 Our offer is valid for **90 calendar days** from the closing deadline of this ITT.
- 5 Our price (herein referred to as “the Contract Price”) for the services to be provided by us comprise the following:
 - (i) Base Price at a sum of S\$ _____ (exclusive of GST); and
 - (ii) Option Price at a sum of S\$ _____ (exclusive of GST).
- 6 The breakdown of our quotation is as indicated in the price schedule attached hereto.
- 7 We further undertake to give you any further information which you may require.
- 8 We warrant, represent and declare that we have the power to enter into, perform and deliver, and have taken all necessary action to authorise our entry into, performance and delivery of, the binding agreement upon your written acceptance of our Tender Offer.

UNDERTAKING TO SAFEGUARD OFFICIAL INFORMATION

To: KIDSTART SINGAPORE LTD.

1. My attention has been drawn to the Official Secrets Act (Chapter 213, Revised Edition 2012) and in particular to section 5 thereof which relates to the safeguarding of official information.
- a. I understand and agree that all official information acquired by me in the course of my work and consultancy with KIDSTART SINGAPORE LTD. is strictly confidential in nature and undertake not to publish or communicate such information to any unauthorised person in any form at any time.
 - b. I shall ensure that any other person who is authorised by me to have access to any official information shall similarly sign an undertaking to safeguard official information.
 - c. I undertake to return any document received from KIDSTART SINGAPORE LTD., any other copies made or reproduced from such document or part thereof whenever required by KIDSTART SINGAPORE LTD.
 - d. I further understand and agree that any breach or neglect of this undertaking may render me liable to prosecution under the Official Secrets Act or civil proceedings.

..... (Signature)	 (Full name in BLOCKS and NRIC)
..... (Designation)	 (Name of Company)
..... (Date)	
..... (Signature of WITNESS)	 (Full name in BLOCKS)
..... (Designation)	 (Name of Company)

REQUIREMENT SPECIFICATIONS

1. PURPOSE

1.1. KidSTART Singapore Ltd (“KSL”) is issuing this Invitation to Tender (ITT) to appoint suitable vendors(s) to supply, deliver, stage, and provide post-delivery support for the following items:

- c) Leasing of Laptops for a period of three (3) years; and
- d) Supply and Delivery of IT accessories, including but not limited to external monitors, wired mice, laptop security locks, docking stations and privacy screens.

1.2. It is mandatory for tenderer to submit their proposal to include all two components of Items and services under Clause 1.1.

1.3. The Tenderer shall be appointed for the **period of 36 months from the contract commencement date** to supply, deliver, stage and post implementation support of the required hardware on a drawing-down basis. For avoidance of doubt, KSL reserves right to change the commencement date for the services to such other date as KSL may determine from time to time at its sole discretion.

1.4. For purposes of this ITT, the expression “Contractor” shall (where applicable) refer to the successful Tenderer whose tender offer has been accepted by KSL.

2. SCOPE OF WORK

2.1. The Contractor shall lease laptops on a drawdown basis (i.e. on-demand) for a period of 36 months. For each drawdown batch, the specific lease period for those units shall commence on the date that KSL formally accepts the delivery, and not on the contract commencement date.

2.2. Orders will be made via individual purchase orders issued as and when required, at the unit prices quoted in this ITT submission.

2.3. The Contractor shall ensure stock availability to fulfil orders within 10 working days of each drawdown request.

2.4. The Contractor is required to minimally meet (i.e. are at least equivalent to) the requirements and specifications listed in **Sections 8 and 9**.

2.5. The Contractor shall quote unit pricing for each of the required items as specified in **Sections 8 and 9**.

2.6. The Contractor shall include all delivery and administrative charges if applicable.

2.7. KSL reserves the right to lease or purchase a lower quantity of units as specified in the Minimum Specifications. In the event that KSL intends to lease or purchase a higher quantity of units or items with a different specification than specified in the Minimum

Specifications, a mutual agreement shall be made in writing between KSL and the Contractor.

- 2.8. The Contractor shall manage all warranty claims, repairs, and replacements, including parts and labour, at no additional cost to KSL.
- 2.9. The Contractor shall provide technical support services, including fault diagnosis, troubleshooting, and coordination of repairs or replacements.
- 2.10. The Contractor shall provide equivalent or higher specification replacement units in the event of defective or irreparable devices.
- 2.11. The Contractor shall comply with the agreed Service Level Agreements (SLAs) for response time, repair turnaround, and device replacement.
- 2.12. The Contractor shall provide ongoing contract management, service reporting, and a designated point of contact for the duration of the contract.
- 2.13. The Contractor shall ensure submission of final assets listing, warranty information, and service performance reports upon completion of the contract period.
- 2.14. If the proposed laptop model becomes End-of-Life (EOL) during the contract period, the Contractor shall substitute it with an equivalent or upgraded model at the same or lower contracted lease rate, subject to prior written approval by KSL.
- 2.15. The Contractor shall provide clear and flexible Exit options (e.g. Return, Extend and Purchase (Buyout) for leased laptops upon request with a notice period of at least 90 days by KSL before the lease end date.

3. DELIVERY SCHEDULE

- 3.1. The Contractor shall deliver the requested items to the designated location in accordance with the deployment schedule as agreed with the KSL.

4. DOCUMENTS SUBMISSION

- 4.1 The Tenderer's submission shall include all items stated in the Document Submission Listing (Annex 1B).

5. PAYMENT SCHEDULE

- 5.1. KSL will make progressive payment to the Tenderer ("Contractor") upon satisfactory completion of each delivery of the items and services mentioned in the ITT.
- 5.2. Payment will be made through Interbank GIRO in accordance with the terms of payment as set out in clause 8 of ITT Part 3 Conditions of Contract.
- 5.3. The cost(s) quoted in the Tenderer's submission shall be deemed to cover all costs of the Development services. The Tenderer shall not assign or sub-contract either wholly or part this contract without written authorisation by KSL.

- 5.4. Final payment will be paid within 30 calendar days after the delivery of items or services.

6. VALIDITY OF PERIOD

- 6.1. The appointment of the Tenderer will be for **the period of 3 years** from the date specified in the Letter of Acceptance (LOA). The contract shall commence from the date specified in the LOA and will terminate when the project is fully completed or the end of the contract, whichever is earlier.
- 6.2. KSL shall have the option to defer the Initial Contract Period by one or more consecutive periods, to be determined in the Authority's sole discretion provided always that the cumulative period of deferment shall not exceed 3 months in total, on the same terms and conditions contained in the Contract and on any other terms that may be mutually agreed in writing between the Parties. The Authority shall exercise such option by giving at least 1 month's written notice to the Contractor.

7. AWARD OF TENDER

- 7.1. KSL reserves the right not to accept the lowest or any quotation received, and the right to award the ITT in full or in parts. In no case will any expense incurred by any Tenderer in the submission of its proposal for this ITT and its presentation be borne by KSL.
- 7.2. The requirements enumerated in this Tender document are based on the KSL present business practices. The Contractor shall take into account minor adaptations which may need to be implemented without any additional financial implications during the implementation period.

8. TECHNICAL REQUIREMENTS FOR LAPTOPS (FOR LEASING)

S/N	ITEMS	REQUIREMENT SPECIFICATIONS	QUANTITY	PERIOD
1	Main Base Unit		190 units	36 months
1.1	Brand / Model	Lenovo ThinkPad T14 Gen 5 or higher (Enterprise version)		
1.2	Standard Configuration	- Integrated 1080P FHD webcam with privacy shutter - Intel AMT disabled by default - Integrated noise cancelling microphone - Integrated stereo speakers - Supports Licensed Microsoft Windows OS 11 Pro 64-bit - Trusted Platform Module (TPM) 2.0 / equivalent hardware security		
1.3	Processor (CPU)	Intel Core Ultra 7 (vPro)		
1.4	Display	14" inches - WUXGA (1920 × 1200), IPS, Anti-Glare, Non-Touch, - Brightness shall be at least 400 nits - Display shall be anti-glare		
1.5	Storage	1TB PCIe M2 Performance Solid State Drive (SSD) - Hardware-based full-disk encryption support		
1.6	Memory (RAM)	32GB LPDDR5-6400 MHz RAM - Supports up to 64GB LPDDR5-6400 MHz RAM or more		
1.7	Audio, Video & Collaboration Features	- Integrated graphics with Intel Arc / Iris Xe 1 x HDMI 2.1 display port - Support for 4K external displays - Video conferencing webcam shall be minimum 1080p - Webcam shall include a physical privacy shutter		
1.8	USB Ports	2 x USB 3.1 Gen 2 or higher Type-C for DisplayPort & Charging 2 x USB 3.1 Gen 2 or higher Type-A port for Keyboard/Mouse		
1.9	I/O Ports Connection	- Built In Bluetooth 5.1 or above module - Built in 3.5mm audio jack - Integrated Intel GbE (Gigabit Ethernet) RJ-45 network port		
1.10	Wireless Connection	- Integrated Intel Wi-Fi 6E AX211 2x2 AX wireless LAN or higher - Complies with the standard IEEE 802.11ax or better - Support WPA, WPA2, WPA3, WPA2/PSK, WPA/PSK & WEP security protocol		
1.11	Operating System	Compatible with Windows 11 Professional 64-bit (OEM).		

1.12	Security slot/Lock port	Kensington lock slot		
1.13	Bundled Accessories	3-pin USB Type-C AC power adapter - Laptop carrying case		
2	Services		Target	Period
2.1.	Staging	Device imaging (Standard OS build / corporate image)	For new leased laptops	36 months
2.2.	Supply & Delivery	- Delivery to designated office location - Proper packaging and handling - Supply of laptops meeting above technical specifications		
2.3.	Leasing & Asset Management	- Device lifecycle management (track leased period) - Option for replacement during contract		
2.4.	Warranty and Hardware Replacement Service	3 Years of Onsite Premier Support 3 Years of Sealed Battery Warranty 3 Years of Accidental Damage Protection (ADP)		
2.5.	Technical Support	User assistance for hardware-related issues (contractor or direct with Lenovo)		
2.6.	Destruction and Disposal of old equipment	- Data sanitisation on obsolete disposed laptops using industry standard: US Federal Standards (NIST SP 800-88) with certification - Disposal of hardware like laptops, monitors and peripherals	For returned leased laptops	

9. TECHNICAL REQUIREMENTS FOR IT ACCESSORIES (FOR PURCHASE)

1	ITEMS	REQUIREMENT SPECIFICATIONS	QUANTITY
1.1.	Monitor (External)	24" FHD (1920x1080) - Height adjustable - USB Type-C with power delivery (if possible) - Must include Power cord and HDMI port as display backup	10 units
2.2.	Wired Mouse	Lenovo USB Type-A optical wired plug and play mouse with scroll wheel	5 units
2.3.	Wired Keyboard	Lenovo USB Type-A full size plug and play US keyboard with standard QWERTY layout	10 units
2.3.	Laptop Lock	Lenovo Kensington Nano Saver combination lock	5 units
2.4.	Docking Station	Lenovo ThinkPad Universal USB-C Dock	10 units
2.5.	Privacy Screen	Kensington Magnetic Privacy Screen for Laptops 14.0" inch	20 units

10. SERVICE LEVEL AGREEMENT

10.1. Severity levels are priority levels assigned to the problem based on urgency, security risk, number of users affected, type and extent of service disrupted and availability of a workaround or fallback. When a problem is communicated to the Contractor, the Contractor shall assign the severity level of the problem based on the below example of severity definition. KSL reserves the right to re-classify the severity levels if the need arises, with mutual agreement from both parties.

Response and Resolution Targets:

Severity Type	Description	Response Time	Resolution Time
Critical	Device unusable with no available workaround and staff is unable to work completely	≤4 Business Hours	≤1 Business Day
High	Significant hardware fault the majority degrades the device functionality, where core business activity can continue only with reduced efficiency and temporary workarounds are not sustainable.	≤1 Business Day	≤3 Business Days
Medium	Hardware issue that causes partial loss of functionality or intermittent performance issues, but where the device remains largely usable and business operations can continue with minimal impact.	≤1 Business Day	≤4 Business Days
Low	Minor issue, cosmetic defect, informational request, or non-urgent enquiry that has little to no impact on the usability of the device or business operations.	≤2 Business Days	As agreed,

STATEMENT OF COMPLIANCE

1. Please state clearly the compliance to each clause in the Requirement Specifications. Where there is a failure to indicate any compliance against any clause, it shall be deemed that the Contractor is unable to comply and the offer shall be evaluated accordingly.
2. Only the following responses are acceptable:

“Compliance” or “C” : When the Goods and/or Service^ meet all requirements without any customisation / modification. The Contractor shall not add comments against the clause that vary the meaning of full compliance to the clause. However, comments indicating references to literature to substantiate the response is permissible. Any other comments which will vary the meaning of full compliance will be ignored.

“Non-Compliance” or “NC”: When the Goods and/or Services^ do not comply with the requirements at all.

COMPLIANCE TO REQUIREMENT SPECIFICATIONS

Please complete Annex 1A and submit it accordingly.

S/No.	Requirement Specifications	Compliance (C/NC)	Explanatory Notes
1	Scope of Work Compliance (Paragraph Reference)		
1.1	Paragraph 2.1		
1.2	Paragraph 2.2		
1.3	Paragraph 2.3		
1.4	Paragraph 2.4		
1.5	Paragraph 2.5		
1.6	Paragraph 2.6		
1.7	Paragraph 2.7		
1.8	Paragraph 2.8		
1.9	Paragraph 2.9		
1.10	Paragraph 2.10		
1.11	Paragraph 2.11		
1.12	Paragraph 2.12		
1.13	Paragraph 2.13		
1.14	Paragraph 2.14		
1.15	Paragraph 2.15		
2	Product Specification Compliance		
2.1	Able to lease, deliver, staging and support for laptops /notebooks with all technical requirement specifications		
2.2	Supply and deliver IT accessories with all technical requirement specifications • Monitors • Wired mouse • Wired Keyboard • Physical cable lock • Docking station • Privacy Screen		
3	Services		
3.1	Provide Devices imaging (Standard OS build / corporate image) For new leased laptops		
3.2	Supply Devices with approved OS Licensing compliance (Windows / iOS / iPadOS)		

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3.3	Capable to provide Data Sanitisation solutions and Certification (e.g.: Secure erasure the data on returned laptops using industry standard: US Federal Standards (NIST SP 800-88)		
4	Logistics and Delivery		
4.1	Ability to fulfil orders and delivery on drawdown basis (e.g. 50, 100,30,30 later)		
4.2	Provide delivery tracking and proof of system-generated delivery status report		
4.3	Proper packaging and handling • Able to replace units for Dead on Arrival devices at no additional cost (DOA) upon delivery		
5	Warranty, Support & After Sales compliance		
5.1	OEM Warranty for Laptops • 3 Years of Onsite Premier Support • 3 Years of Sealed Battery Warranty • 3 Years of Accidental Damage Protection (ADP)		
5.2	Post-Delivery Support (Replacement or repair under warranty terms) with SPOC for technical support for hardware related issues		
5.3	Capable to provide Point of contact like designated account manager for ordering, delivery, issue and support status		
5.4	Able to meet the required Response and Resolution Targets in the Service Level Agreement (SLA)		
6	Vendor Qualifications and Experience	Compliance (C/NC)	Explanatory Notes
6.1	More than 5 years of relevant industry track records of supplying, delivery, staging and providing post-delivery support of IT equipment to other reputable institutions or organisations with at least 150 endpoints over the 5 years contract. (Preferably related to Government, Social Services, Early Childhood ITSS projects.)		
6.2	Submit financial statements for FY2023, 2024 & 2025 to demonstrate financial stability and operational capacity to fulfil medium to large sale orders within stipulated timelines.		
6.3	Submit evidence of Tenderer capability of handling bulk leasing, supply and coordinated delivery through dedicated logistics provider		
6.4	Able to accommodate minor adaptations which may need to be implemented without any additional financial implications during the implementation period		
Compliance(C); Non-Compliance (NC)			

DOCUMENT SUBMISSION LISTING

The Tenderer shall:

1. Ensure that the following documents are included with the requirements set out in the Invitation to Tender documents; and
2. Check the completeness of the submission\ against the checklist below by indicating a tick “✓” in the relevant boxes.

a)	Form of Tender (ITT Cover Letter Annex A).	☐
b)	Undertaking to Safeguard Official Information (ITT Cover Letter Annex B)	☐
c)	Corrigendum Acknowledgement (if any)	☐
d)	Statement of Compliance with Invitation to Tender (Annex 1A)	☐
e)	Price Schedule (ITT Part 5) • Cost breakdown	☐
f)	Proposal, detailing: • Project Implementation Timeline	☐
g)	CV/Resume/Portfolio of Team Leader/ Consultant and Assistant Team Lead performing the Contract to include but not limited to the following information: • Number of years of relevant experience in the projects tendered • To list down Team Leader/Consultant’s involvement in working with any related Government, Social Services, Early Childhood ITSS projects.	☐
h)	Relevant Track Record of Company demonstrating 5 years or more of experience from 2020 onwards, inclusive of most recent projects. If there are no relevant track records, <u>NIL RETURN submission of Annex 1C</u> is required.	☐

TRACK RECORD OF COMPANY

If there are no relevant track records, a **NIL RETURN** is required. Please indicate NIL and submit Annex 1C.

S/N	Company Name	Brief Description of services provided	Reference Contact	Year of Contract

- (1) KIDSTART SINGAPORE LTD. reserves the right, at its sole discretion, to verify the accuracy of the track record listed above.
- (2) All track record and other performance information will be used to determine the composite performance results.

INSTRUCTIONS TO TENDERERS**1. DEFINITIONS**

- 1.1 All terms referred to in this Invitation to Tender shall have the meanings ascribed to them in the Conditions of Contract, unless otherwise defined herein or the context otherwise requires.

2. ELIGIBILITY

- 2.1. All persons or entities who are debarred from participating in public sector tenders are not eligible to participate in this Invitation to Tender.
- 2.2. Where a Tenderer is debarred after the submission of its Tender Offer, the Tenderer shall not be considered for the award of this Invitation to Tender.
- 2.3. If a Tender Offer is submitted without explicitly mentioning that the Tenderer is currently debarred, the Authority shall treat the submission of the Tender Offer as an express continuing declaration by the Tenderer that the Tenderer is in fact eligible to participate in this Invitation to Tender and, if such a declaration is discovered to be false, the Authority will be entitled to, at any time, rescind any contracts entered into pursuant to such a Tender Offer without the Authority being liable therefor in damages or compensation.

3. SUBMISSION OF TENDER OFFER

- 3.1. Tenderers shall submit their Tender Offers in accordance with the following mode of submission:

Information or document(s) in Tender Offer	Mode of Submission	Closing Deadline (Singapore Time)
All items as stated in ITT the Document Submission Listing (Annex 1B).	This shall be submitted to tender@kidstart.sg with the subject title <Invitation to Tender for Leasing of Laptops and Supply of IT Accessories>. Please note that the document should be	Friday, 24 July 2026 Singapore time, 12.00 p.m. sharp

	password-protected and password sent separately to finance@kidstart.sg .	
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3.2. The Authority reserves the right to reject Tender Offers not submitted in accordance with the mode(s) of submission specified in these Instructions to Tenderers.

3.3 The Tender Offer must include:

- (a) the Form of Tender fully completed; and
- (b) an address where any notice, request, waiver, consent or approval required to be sent to the Tenderer in connection therewith can be directed to.

4. COMPLIANCE WITH INSTRUCTIONS

4.1 Any Tender Offer which is not submitted according to the instructions contained and, in the form, (s) prescribed in this Invitation to Tender, or which attempts to vary any provision of, or which fails to fully comply with this Invitation to Tender, is liable to be rejected.

4.2 The Tenderer's Tender Offer may include alternative offer(s) which comply with this Invitation to Tender (including the Requirement Specifications).

4.3 Subject to compliance with Clause 4.2, the Tenderer may submit alternative offer(s) which include qualifications or variations to any provision of this Invitation to Tender, or which do not fully comply with the Requirement Specifications.

4.4 Failure to comply with Clause 4.2 may render the Tender Offer (including all alternative offers) liable to be rejected.

5. VALIDITY PERIOD

5.1 Tender Offers submitted shall remain valid for acceptance for the Validity Period. **"Validity Period"** means a period of 30 calendar days from the Closing Deadline, or such longer period as the Authority may determine from time to time at its sole discretion.

6. WITHDRAWAL OF TENDER OFFER

- 6.1 No Tender Offer may be withdrawn after the Closing Deadline. Any Tenderer who attempts to do so may, in addition to any remedy which the Authority may have against it, be liable to be debarred from future tenders.

7. REQUIREMENT SPECIFICATIONS

- 7.1 The Goods and Services offered under a Tender Offer shall comply with the Requirement Specifications of this Invitation to Tender.

8. ACCEPTANCE OF TENDER OFFER

- 8.1 The Authority shall be under no obligation to accept the lowest priced or any Tender Offer.
- 8.2 The Authority may accept the whole or any part(s) of the Tender Offer as it may decide, unless the Tenderer expressly stipulates in its Tender Offer that certain parts of the Tender Offer are to be treated as indivisible. The prices shall be adjusted in accordance with the schedules of prices set out in the Tender Offer.
- 8.3 The issuance by the Authority of a Letter of Acceptance accepting the Tenderer's Tender Offer or part of the Tender Offer shall create a binding contract (to the extent accepted by the Authority) between the Authority and such Tenderer. The Conditions of Contract shall apply to such contract.
- 8.4 The Letter of Acceptance may be issued:
- (a) through electronic mail reply from KIDSTART SINGAPORE LTD. to the successful Tenderer
- 8.5 Notwithstanding the issuance of the Letter of Acceptance, the Authority may at its discretion require the Tenderer to sign a formal agreement in respect of the Contract and the Tenderer shall do so without unnecessary delay. In the event that the Tender Offer is submitted by a duly authorised agent, the formal agreement is to be executed by his principal.
- 8.6 The Authority shall have the right to accept the Tender Offers of one or more Tenderers.

9. DEMONSTRATION OF CLAIMED CAPABILITIES

- 9.1 At the request of the Authority, the Tenderer shall, at its own expense, prepare and conduct locally, demonstrations or presentations to substantiate the Tenderer's capabilities as described in its Tender Offer.

- 9.2 The Authority is entitled to require the Tenderer to make available all necessary information and equipment to enable the Tenderer to demonstrate the claims in its Tender Offer.

10. LANGUAGE

- 10.1 The Tender Offer and all supporting data and all documentation to be supplied by the Tenderer shall be written in readily comprehensible English language.

11. CONFIDENTIALITY

- 11.1 Except with the consent in writing of the Authority, the Tenderer shall not disclose to any person (other than employees, servants and agents on a “need- to-know” basis for the purposes of preparing or submitting a Tender Offer or subsequent clarifications) this Invitation to Tender, or any of its provisions, or any specifications, plans, drawings, patterns, samples or information issued by the Authority.
- 11.2 The Authority may require an unsuccessful Tenderer to return or destroy any specifications, plans, drawings, patterns, samples or information issued by the Authority in connection with this Invitation to Tender.

12 OWNERSHIPS OF TENDER DOCUMENTS

- 12.1 All documents submitted by the Tenderer in response to this Invitation to Tender shall become the property of the Authority. However, intellectual property in the information contained in the Tender Offer shall remain vested in the Tenderer. This Clause is without prejudice to any provisions to the contrary in any subsequent contract between the Tenderer and the Authority.

13. ALTERATION, ERASURES OR ILLEGIBILITY

- 13.1 Except for amendments to the entries made by the Tenderer itself which are initialled by the Tenderer, Tender Offers bearing any other alterations or erasures and Tender Offers in which prices are not legibly stated are liable to be rejected.

14. AUTHORITY'S CLARIFICATIONS ON THE TENDERER'S TENDER OFFER

- 14.1 In the event that the Authority seeks clarification on any aspect of the Tenderer's Tender Offer, the Tenderer shall provide full and comprehensive responses within 5 working days of notification.

15. TENDER OFFER

- 15.1 The Tenderer shall satisfy itself before tendering as to the correctness and sufficiency of its Tender Offer for the supply of the Goods and Services, and all matters and things necessary for the proper execution and completion of such supply, including any duties, customs and excise, licences, transport and insurance expenses, regardless of whether such matters or things were specifically set out in this Invitation to Tender.
- 15.2 The Tenderer shall ensure that its Tender Offer is complete, and that the information in its Tender Offer is clearly visible without further action required by the Authority. In particular, the Tenderer shall ensure that all information in any softcopy or spreadsheet or other document is not hidden in rows or otherwise not visible. Any part of the Tender Offer that is not clearly visible without further action required by the Authority may be excluded from the Tender Offer and may not be considered in the evaluation of such Tender Offer.
- 15.3 The Tenderer shall be deemed to have been thoroughly acquainted by its own independent observations and enquiries as to all matters which can in any way influence its Tender Price.
- 15.4 The Tender Price shall be deemed to have included the delivery of all items and performance of all works and services to meet the requirements as specified in the Requirement Specifications irrespective of whether such items, works and/or services have been specifically listed or priced in the Tender Offer.
- 15.5 The Tenderer shall notify the Authority in writing of any ambiguity, discrepancy, conflict, inconsistency or omission in or between any of the documents in this Invitation to Tender and seek clarification about the same from the Authority at least 5 working days before the Closing Deadline.
- 15.6 No oral representation shall be:
 - (a) binding on the Authority; or
 - (b) construed as modifying or varying any of the provisions of this Invitation to Tender.
- 15.7 In submitting the Tender Offer, the Tenderer shall ensure that there is no conflict of interest whatsoever (whether actual, perceived or potential) which may prevent the Tenderer from fulfilling any requirements or obligations found within the Invitation to Tender, should the Tender Offer be accepted in whole or in part. The Tenderer is to notify the Authority immediately if the Tenderer comes to know of any information which may indicate such a conflict of interest.

16. EXPENSE OF TENDERER

- 16.1 In no case will any expense incurred by the Tenderer in the preparation or submission of its Tender Offer or subsequent clarifications be borne by the Authority.

17. GOODS AND SERVICES TAX

- 17.1 The Tenderer shall not include in the rates and prices proposed in its Tender Offer, GST chargeable for the supply of goods or services required in this Invitation to Tender. All rates and prices quoted shall be exclusive of GST.
- 17.2 If the Contractor is a taxable person under the GST Act, the Authority shall reimburse the Contractor for the GST charged on the supply by the Contractor of goods and services provided pursuant to this Invitation to Tender.

18. GST REGISTRATION

- 18.1 The Tenderer shall declare its GST status in its Tender Offer. The Tenderer shall clearly indicate whether it is, or will be, a taxable person under the GST Act. The Tenderer shall furnish its GST registration number to the Authority, if available.
- 18.2 A Tenderer who declares itself to be a non-taxable person under the GST Act but which becomes a taxable person at any time thereafter shall forthwith inform the Authority of its change in GST status. The Tenderer shall be entitled to reimbursement from the Authority of any GST charged on the supply of goods or services made by it after its change in GST status.

19. GOVERNING LAW

- 19.1 All Tender Offers submitted pursuant to this Invitation to Tender and any resultant contracts shall be governed by the laws of the Republic of Singapore.

20. OWNERSHIP STATUS OF TENDERER

- 20.1 The Tenderer shall provide in its Tender Offer full information on:
- (a) the name and address of any person, company or corporation which Controls the Tenderer; and
 - (b) the number, percentage and class of shares held by such person, company or corporation.

21. SHORTLISTING TENDERERS

- 21.1 The Authority reserves the right to shortlist Tenderers in accordance with the criteria set forth in this Invitation to Tender and give those so shortlisted the opportunity to submit new or amended Tender Offers on the basis of the Authority's revised requirements, in accordance with a common deadline.
- 21.2 Tender Offers received based on the firm and updated requirements shall form the basis of the final tender evaluation. The Tender Offers received in the final round shall be complete and comprehensive and shall over-ride all Tender Offers previously submitted. The final Tender Offer shall not make references to previous Tender Offers. All Tender Offers received in the previous rounds shall be treated as lapsed. Such final Tender Offers shall be submitted as instructed by the Authority.

22. CORRIGENDA TO INVITATION TO TENDER

- 22.1 The Authority reserves the right to amend any terms in, or to issue supplementary terms to this Invitation to Tender at any time prior to the Closing Deadline.

23. DISCLAIMER AND LIMITATION OF LIABILITY

- 23.1 This Invitation to Tender may not contain all information which Tenderers may require. Tenderers should therefore make their own inquiries and seek such clarifications they think necessary. The Authority shall not be liable to any Tenderer for any information in this Invitation to Tender which is incomplete or inaccurate.
- 23.2 The Authority shall not be liable for any loss of profit or indirect or consequential losses arising from or in connection with the Authority's failure to comply with its legal obligations in conducting this Invitation to Tender, considering or evaluating any Tender Offer or accepting any Tender Offer. Any liability shall be limited to the costs of preparing and submitting the Tender Offer reasonably incurred by the Tenderer.

CONDITIONS OF CONTRACT**1. DEFINITIONS**

1.1 In these Conditions of Contract, unless the context otherwise requires:

- (a) **“KSL” or “Authority”** means KIDSTART SINGAPORE LTD.
- (b) **“Contract”** means the resulting contract between the Authority and the Contractor for the provision of the Services as a result of the Authority’s acceptance of the Contractor’s Tender Offer which terms and conditions are contained in the following:
 - (i) the Covering Letter;
 - (ii) the Instructions to Tenderers;
 - (iii) the Contractor's Tender Offer;
 - (iv) these Conditions of Contract;
 - (v) the Requirement Specifications;
 - (vi) the Letter of Acceptance;
 - (vii) any correspondence exchanged between the Authority and the Contractor which is agreed to by the Authority in writing as amplifying or modifying the Invitation to Tender or the Contractor’s Tender Offer; and
 - (viii) any formal agreement executed between the Parties,including all schedules and annexes to such documents as relevant.
- (c) **“Contract Period”** means the Initial Contract Period as set out in Clause A1.1, as deferred from time to time by the Authority pursuant to Clause A1.2.
- (d) **“Contract Price”** means the aggregate Tender Price for Services required under the Contract.
- (e) **“Contractor”** means a successful Tenderer whose Tender Offer has been accepted by the Authority.
- (f) **“Control”** means, with respect to a person (i) the right to exercise, directly or indirectly, at least 50 per cent of the voting rights attributable to the shares of the controlled person or (ii) the possession, directly or indirectly,

of the power to direct or cause the direction of the management or policies of such person.

- (g) **“GST”** means goods and services tax charged under the GST Act.
- (h) **“GST Act”** means the Goods and Services Tax Act (Cap. 117A).
- (i) **“IP”** means patents, copyright, trademarks, service marks, trade names, domain names, logos, get-ups, inventions, registered and unregistered design rights, database rights, industrial design, integrated circuit topography and all other intellectual property rights.
- (j) **“Invitation to Tender”** means the invitation to participate in the tender for the supply of Services and comprises all the tender documents forwarded to the Tenderer, inclusive of the Covering Letter, Form of Tender, Instructions to Tenderers, Conditions of Contract, Requirement Specifications, Guidelines for Tender, Evaluation Criteria and any other documents and forms enclosed.
- (k) **“Letter of Acceptance”** means the letter issued by the Authority accepting the Contractor’s Tender Offer.
- (l) **“Losses”** means all liabilities, losses, damages, actions, claims, demands, costs (including legal costs on a full indemnity basis and experts’ and consultants’ fees), settlement sums and sums paid in satisfaction of court, arbitral or expert award.
- (m) **“Parties”** means the Authority and the Contractor, and **“Party”** means any one of them.
- (n) **“Price Schedule”** means the schedule of prices for Services proposed in the Contractor’s Tender Offer and accepted in the Letter of Acceptance.
- (o) **“Purchase Order”** means an order issued by the Authority, making reference to the Contract, to purchase the Services.
- (p) **“Requirement Specifications”** means the specifications set out in [Part 2] of the Invitation to Tender and any amendments or additions to the aforesaid as may be mutually agreed in writing between the Parties from time to time.
- (q) **“S\$”** means the lawful currency of Singapore.
- (r) **“Services”** means the services proposed in the Contractor’s Tender Offer as being capable of meeting or exceeding the Requirement Specifications and accepted in the Letter of Acceptance which the Contractor is required to provide under the Contract.

- (s) **“Subcontractor”** means any person, firm or company engaged by the Contractor to perform any part or parts of the Contractor’s obligations and includes the Subcontractor’s duly appointed representatives, successors and permitted assignees and the Subcontractor’s subcontractor.
 - (t) **“Tender Offer”** means the offer submitted by the Tenderer to provide Services to the Authority in response to the Invitation to Tender, and other documents submitted by the Tenderer and accepted in writing by the Authority as modifying such offer submitted by the Tenderer.
 - (u) **“Tender Price”** in respect of any of the Services, means the sum specified in the Price Schedule (as may be varied in accordance with the Contract) for the provision of such Services under the Contract.
 - (v) **“Tenderer”** means a person or its permitted assigns and successors offering to provide the Services pursuant to the Invitation to Tender and shall be deemed to include two or more persons if appropriate.
 - (w) **“Working Day”** means a day which is not a Saturday, Sunday or a public holiday in Singapore.
- 1.2 Words importing the singular only shall also include the plural and vice versa where the context requires.
- 1.3 The headings are for convenience of reference only and shall not be taken into consideration for the purpose of interpretation.
- 1.4 References to a person include any company, limited liability partnership, partnership, business trust, unincorporated association or government agency (whether or not having separate legal personality).
- 1.5 Unless a contrary intention appears, a reference in the Contract to “including” shall not be construed restrictively but shall mean “including without prejudice to the generality of the foregoing” and “including but without limitation”.
- 1.6 Unless otherwise provided, any reference to any legislation shall be deemed a reference to such legislation as amended or revised from time to time and be deemed to include any subsidiary legislation made under such legislation.
- 1.7 In the Contract, “month” means calendar month and “day” means calendar day.
- 1.8 For the purposes of computing time, unless the contrary intention appears, a period of days from the happening of an event or the doing of any act or thing shall be deemed to be exclusive of the day on which the event happens or the act or thing is done.

2. CLAUSE REFERENCES

- 2.1 All references to clauses in these Conditions of Contract or any other document, unless otherwise expressly stated, are references to clauses numbered in these Conditions of Contract or the document in which the reference appears respectively.

3. SCOPE OF CONTRACT

- 3.1 The Contractor shall carry out and complete the supply of all items of Services in accordance with the Contract.

4. DELIVERY AND PERFORMANCE

- 4.1 The Contractor shall, unless otherwise specified by the Authority prior to delivery or performance, perform the Services at the time(s) and place(s) and in the manner specified in the Contract. The Contractor shall obtain a receipt therefor from the Authority. The issue of such receipt shall in no way relieve the Contractor from its obligations under Clause 6 to re-perform deficient Services.

5. CARE AND DILIGENCE

- 5.1 The Contractor shall with due care and diligence carry out its obligations to the Authority under the Contract.
- 5.2 The Contractor acknowledges and accepts that the Authority relies on the skill and judgment of the Contractor and also upon the accuracy of all representations and statements made and advice given by the Contractor in the provision of the Services under the Contract.

6. REJECTED SERVICES

- 6.1 The Authority may reject any Services that are not performed in accordance with the Contract or with reasonable care, skill and diligence, and if so required by the Authority, the Contractor shall re-perform such rejected Services at the Contractor's own expense.
- 6.2 Where any Services are rejected by the Authority pursuant to Clause 6.1 or pursuant to any other provision of law, the Contractor shall be deemed to have completely failed to perform such Services.

7. CONTRACTOR'S PERSONNEL

- 7.1 The Contractor shall provide all necessary personnel with adequate skills and required professional certification (where applicable) for the performance of the Contract. Upon request by the Authority, the Contractor shall provide evidence of certification and competency of the personnel assigned.
- 7.2 If required by the Authority, the Contractor shall provide to the Authority the names and particulars (in such form as may be required by the Authority) of the personnel provided by the Contractor to perform the Contract.
- 7.3 The personnel provided by the Contractor to perform the Contract shall be subject to the Authority's approval. Where the Contractor has proposed such personnel in its Tender Offer, the Authority's acceptance of the Contractor's Tender Offer shall not constitute its approval of such personnel.
- 7.4 The Authority shall not be obliged to provide any reasons for objecting to any of the Contractor's personnel. If the Authority objects by notice in writing to any personnel provided by the Contractor to perform the Contract, the Contractor shall remove such person immediately and furnish a suitable and adequate replacement at no additional expense to the Authority within 30 days.
- 7.5 The Contractor undertakes not to change its personnel approved under this Clause 7 without the Authority's consent, whose consent shall not be unreasonably withheld. All new or replacement personnel shall also be subject to the approval of the Authority. The Contractor shall not reduce the quality of its personnel if this may adversely affect the performance of the Contract, including the quality of the Services.

8. PAYMENT

- 8.1 The Contractor shall invoice the Authority in accordance with Clause 8.4 of all the Services.
- 8.2 Against compliance with Clause 8.1, the Authority shall pay the Contractor within **[thirty (30)]** days from the date of the invoice by Interbank GIRO or such other mode of payment as the Authority and the Contractor may agree. The Contractor shall provide the Authority with the relevant bank account details for the purpose of such Interbank GIRO payment within **[thirty (30)]** days after the date of the Letter of Acceptance.
- 8.3 No payment shall be considered as evidence of the quality of the Services to which such payments relate or a waiver of any default on the part of the Contractor in the performance of its obligations, nor shall it relieve the Contractor from its other obligations under the Contract.
- 8.4 If requested by the Authority, the Contractor shall submit to the Authority invoices through email address: Julianna.Low@kidstart.sg and Joseph.Lee@kidstart.sg maintained by the Authority and such other documents through such means and in such format as may be specified by the Authority for the purposes of making payment.
- 8.5 The Authority shall not be required to pay for expenses or cost of whatever nature other than those expressly set out in the Contract or otherwise expressly agreed to in writing by the Authority.
- 8.6 The Contract Price is exclusive of any GST chargeable on the supply of goods and services to the Authority by the Contractor under the Contract. If the Contractor is a taxable person under the GST Act, the Authority shall reimburse the Contractor for any such GST charged on the supply by the Contractor of goods or services under the Contract.
- 8.7 Any invoice or other request for payment of monies due to the Contractor under the Contract shall, if he is a taxable person for the purpose of the GST Act, be in the same form and contain the same information as if it were a tax invoice for the purposes of the regulations made under the GST Act.

9. TAXES, FEES AND DUTIES

- 9.1 The Contractor shall be responsible for all corporate and personal income taxes, customs fees, duties, fines, levies, assessments and other taxes payable by the Contractor or its employees in carrying out its obligations under the Contract.
- 9.2 If the Authority receives a request from the tax authorities or otherwise decides to pay on behalf of the Contractor or the Contractor's employees, or to withhold

payments from the Contractor in order that the Authority may subsequently so pay, any of the abovementioned taxes, fees, duties, fines, levies and assessments ("Taxes"), the Contractor hereby agrees that the Authority may deduct such Taxes from payment due to the Contractor and forward the balance to the Contractor without any obligation to gross up such payment or pay the Contractor any amount so withheld.

- 9.3 The Contractor shall not be responsible for any withholding tax payable to the Inland Revenue Authority of Singapore under this Contract and the Authority shall be responsible for any payment of the same.

10. DELAY IN PERFORMANCE

- 10.1 If the Contractor fails to complete the performance of any Services by the date(s) specified in the Contract, the Authority shall have the right (in addition to and without prejudice to all other rights or remedies available, including the Authority's right to terminate the Contract pursuant to Clause 13.1) to do one or more of the following:
- (a) cancel all or any such Services from the Contract without compensation and obtain them (the "**Replacement Services**") from other sources and all increased costs thereby incurred shall be borne by the Contractor provided that the quantity of the Replacement Services so obtained shall not exceed the quantity stated in the Contract; or
 - (b) require the Contractor to pay as liquidated damages, a sum calculated at the rate of 0.1% of the Contract Price for every day of delay until such Services are performed or cancelled pursuant to Clause 10.1(a), subject to a cap of 10% of the Contract Price.
- 10.2 The Authority shall have the right, at its sole discretion, to elect to claim general damages in common law from the Contractor instead of imposing liquidated damages under this Clause 10.

11. COMPLIANCE WITH LAW

- 11.1 The Contractor shall, at its own costs, obtain and maintain all licences, permits, certifications and regulatory authorisations without any restriction or qualification whatsoever so as to enable the Contractor to fulfil all its obligations under the Contract.
- 11.2 The Contractor shall, in performing its obligations under the Contract, comply with all applicable laws and shall keep the Authority indemnified against all penalties and liabilities of every kind for the breach of any such laws.

12. GIFTS, INDUCEMENTS AND REWARDS

12.1 The Authority shall be entitled to immediately terminate or rescind the Contract and recover from the Contractor the amount of any loss resulting from such termination or rescission if:

- (a) any Contractor Representative has offered or given or agreed to give to any person any gift or consideration of any kind as an inducement or reward for:
 - (i) doing or forbearing to do or for having done or forborne to do any act in relation to the obtaining or performance of the Contract; or
 - (ii) showing favour or disfavour to any person in relation to any contract with the Authority; or
- (b) any Contractor Representative has engaged in any activity or conduct that has resulted or will result in a violation of any Anti-Corruption Laws.

12.2 In this Clause 12:

“Anti-Corruption Laws” means:

- (a) Chapter IX of the Penal Code (Cap. 224);
- (b) the Prevention of Corruption Act (Cap. 241); and
- (c) any other applicable law including any foreign law which:
 - (iii) prohibits the conferring of any gift, payment or other benefit on any person or any officer, employee, agent or adviser of such person; or
 - (iv) is broadly equivalent to the laws set out in paragraphs (a) or (b) or which has as its objective the prevention of corruption.

“Contractor Representative” means any of the following:

- (a) the Contractor;
- (b) any person employed by the Contractor; or
- (c) any person acting on behalf of the Contractor (whether with or without the knowledge of the Contractor).

13. TERMINATION

13.1 If the Contractor is in breach of any of its obligations under the Contract and:

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- (a) the Contractor fails to remedy the breach within 5 working days from a written notice from the Authority to do so; or
- (b) the breach is not capable of being remedied within a reasonable time, the Authority shall have the right (in addition to and without prejudice to all other rights or remedies available, including the right to claim damages) to terminate the Contract with immediate effect by written notice.

13.2 If any of the following events occur, the Authority shall be entitled to terminate the Contract with immediate effect by written notice to the Contractor, and the Contractor shall have no claim for any damages or compensation:

- (a) the Contractor becomes insolvent;
- (b) where the Contractor is a company, a receiver or liquidator is appointed over any undertaking or property of the Contractor or an order is made or a resolution is passed for winding-up or dissolution without winding-up (other than for the purpose of amalgamation or reconstruction) of the Contractor;
- (c) where the Contractor is a partnership, the Contractor is dissolved or has a bankruptcy order made against it;
- (d) where the Contractor is an individual, the Contractor becomes bankrupt or dies;
- (e) the Contractor enters into any composition or arrangements with creditors

13.3 If the Contract is terminated, the following shall apply:

- (a) termination shall be without prejudice to any rights and obligations of either Party which has accrued prior to such termination and any obligation which expressly or by implication is intended to come into or continue in force on or after such termination;
- (b) the Contractor shall forthwith refund to the Authority all amounts paid to the Contractor under the Contract, less the price of the Services which have been accepted by the Authority as at the date of termination;
- (c) the Contractor shall immediately deliver property belonging to or provided by the Authority pursuant to the Contract and all deliverables prepared by the Contractor for the Contract (including works-in-progress if so requested by the Authority).
- (d) in the event of a termination pursuant to Clause 13.1 or 13.2, the Authority shall, at its sole discretion, have the right to engage another person to provide the remaining Services to be provided under the Contract, and any additional costs and expenses incurred shall be paid by the Contractor,

and the Contractor shall give reasonable assistance to the incoming contractors; and

- 13.4 Nothing in this Clause 13 shall be deemed to prejudice any other rights or remedies available to the Authority against the Contractor for any breach of the Contractor's obligations whether under the Contract or at law or in equity.

14. FORCE MAJEURE

- 14.1 Neither Party shall be liable for any failure to perform its obligations under the Contract if the failure results from events which are beyond its reasonable control ("**Force Majeure Event**") provided always that whenever possible the affected Party will resume that obligation as soon as the factor or event occasioning the failure ceases or abates. For purposes of the Contract, "**Force Majeure Event**" shall include acts of God, acts of civil or military authority, civil disturbance, wars, strikes, fires and other catastrophes.
- 14.2 If the effect of any Force Majeure Event continues for a period exceeding 60 days, the Authority may at any time thereafter give notice to the Contractor to terminate the Contract with immediate effect without being liable to the Contractor in damages or compensation.
- 14.3 If a Force Majeure Event occurs, the Contractor or the Authority (as the case may be) shall for the duration of such Force Majeure Event be relieved of any obligation under the Contract as is affected by the Force Majeure Event except that the provisions of the Contract shall remain in force with regard to all other obligations under the Contract which are not affected by the Force Majeure Event.
- 14.4 Failure of the Contractor's Subcontractors or suppliers to perform their obligations shall not be regarded as events beyond the control of the Contractor.

15. CORRESPONDENCE

- 15.1 Subject to Clause 15.2, any notice, request, waiver, consent or approval ("**Notice**") shall be in writing and shall be deemed to have been duly given or made when it is delivered by hand or by prepaid registered post or fax to the Party as follows:
- (a) in the case of the Contractor, the address set out in the Tender Offer; and
 - (b) in the case of the Authority, the following address:
 - 30 Prinsep Street, #06-01, Singapore 188647

15.2 Any Notice may be made by the Authority to the Contractor by electronic mail or other electronic means and shall be deemed to have been duly given or made when it is sent to the Contractor's electronic mail address set out in the Tender Offer.

15.3 Either Party may change its address, (in the case of the Contractor) electronic mail address referred to above by giving the other Party written notice of the change.

16. LANGUAGE

16.1 All data, documents, descriptions, diagrams, books, catalogues, instructions, markings and correspondence shall be written in readily comprehensible English language.

16.2 The personnel of the Contractor and any Subcontractor shall be proficient in both written and spoken English for the purpose of performing the Contractor's obligations under the Contract.

17. SUB-CONTRACT, TRANSFER AND ASSIGNMENT

17.1 The Contractor shall not, without the prior written consent of the Authority, sub-contract its obligations, or transfer or assign the benefit of the whole or any part of the Contract.

17.2 The Contractor shall be responsible for the acts, defaults, negligence and omissions of any Subcontractor, their agents, servants or workmen.

18. REMEDIES

18.1 The rights and remedies of a Party under the Contract are cumulative and are without prejudice and in addition to any rights or remedies such Party may have at law or in equity. No exercise by a Party of any one right or remedy under the Contract, or at law or in equity shall operate so as to hinder or prevent the exercise by it of any other right or remedy under the Contract, at law or in equity.

18.2 The Authority shall have the right, at its sole discretion, to elect to claim general damages in common law from the Contractor instead of imposing liquidated damages under the Contract.

19. VARIATION

19.1 No variation of the Contract shall be of any force unless agreed upon in writing and signed by the authorised signatories of both Parties.

20. WAIVER

- 20.1 In no event shall any delay, failure or omission on the part of either of the Parties in enforcing any right, power, privilege, claim or remedy ("**Remedy**"), which is conferred under the Contract or at law or in equity, or arises from any breach by the other Party, (a) be deemed to be or be construed as a waiver or variation thereof, or of any other such Remedy, in respect of the particular circumstances in question, or (b) operate so as to bar the enforcement or exercise thereof, or of any other such Remedy in any other instances at any time or times thereafter.
- 20.2 No waiver of any breach of the Contract shall be deemed to be a waiver of any other or of any subsequent breach.
- 20.3 Any waiver granted under the Contract must be in writing and may be given subject to conditions. Such waiver under the Contract shall be effective only in the instance and for the purpose for which it is given.

21. SET-OFF

- 21.1 Whenever under the Contract any sum of money (including liquidated damages and any other damages) shall be recoverable from or payable by the Contractor, the same may be deducted from any sum then due or which at any time thereafter may become due to the Contractor under the Contract.

22. ENTIRE AND WHOLE AGREEMENT

- 22.1 The Contract contains the entire and whole agreement between the Parties relating to the subject matter of the Contract.

23. SEVERABILITY

- 23.1 In the event any provision in the Contract is determined to be illegal, invalid or unenforceable, in whole or in part, such provision or part of it shall, to the extent it is illegal, invalid or unenforceable, be deemed not to form part of the Contract and the legality, validity and enforceability of the remainder of the Contract shall not be affected.

24. SURVIVING PROVISIONS

- 24.1 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract, including Clauses 12 (Gifts, Inducements and Rewards), 13.3 and 13.4 (Termination), 15 (Correspondence), 18 (Remedies), 19 (Variation), 20 (Waiver), 21 (Set-off), 22 (Entire and Whole Agreement), 23 (Severability), 24 (Surviving Provisions), 25

(Governing Law), 26A (Escalation of Disputes), 27 (Mediation), 28 (Dispute Resolution) and 29 (Order of Precedence), shall survive the termination or expiry of the Contract.

25. GOVERNING LAW

- 25.1 The Contract shall be deemed to be made in Singapore and shall be governed by and construed in accordance with the laws of the Republic of Singapore.

26A. ESCALATION OF DISPUTES

- 26A.1 In the event of any dispute, claim, question or disagreement arising out of or relating to the Contract or its subject matter or formation (a “**Dispute**”), no Party shall proceed to mediation or any form of dispute resolution unless the Parties have referred the Dispute to a senior officer of each Party (each, an “**Officer**”) who shall negotiate in good faith with a view to resolution of such Dispute.
- 26A.2 If such Dispute is not resolved by agreement between the Officers within 14 working days after the date of referral of the Dispute to the Officers, any Party may proceed to:
- (a) if the Dispute is within the jurisdiction of the Small Claims Tribunals, refer the Dispute to the Small Claims Tribunals; or
 - (b) give the other Party written notice for mediation as contemplated in Clause 27 (Mediation).

27. MEDIATION

- 27.1 Notwithstanding anything in the Contract, in the event of any Dispute and subject to Clauses 26A, 27.3 and 27.4, no Party shall proceed to any form of dispute resolution unless the Parties have made reasonable efforts to resolve the same through mediation in accordance with the mediation procedure of the Singapore Mediation Centre. The Parties shall be deemed to have made reasonable efforts in accordance with this Clause 27.1 if they have gone through at least one mediation session at the Singapore Mediation Centre.
- 27.2 A Party who receives a written notice for mediation from the other Party shall consent and participate in the mediation process in accordance with Clause 27.
- 27.3 The mediation session is to commence no later than **ninety (90)** days from the date of the written notice of mediation failing which either Party may proceed to dispute resolution.

27.4 Clause 27.1 shall not apply to a Dispute referred to the Small Claims Tribunals, provided that:

- (a) the Parties attend a consultation session before a Registrar (where the Parties will be given an opportunity to resolve the Dispute amicably) after a claim is filed with the Small Claims Tribunals; and
- (b) the proceedings relating to such Dispute are not:
 - (v) discontinued by the Registrar pursuant to Section 17(3) of the Small Claims Tribunal Act; or
 - (ii) transferred out of the Small Claims Tribunals before or pursuant to such consultation session.

27.5 Failure to comply with Clause 27.1 or 27.2 shall be deemed to be a breach of the Contract.

27.6 27.1 or 27.2 shall be deemed to be a breach of the Contract.

28. DISPUTE RESOLUTION

28.1 Each Party irrevocably agrees that the courts of Singapore shall have exclusive jurisdiction to settle any Dispute. Each Party irrevocably submits to the jurisdiction of such courts.

29. ORDER OF PRECEDENCE

29.1 In the event and to the extent only of any conflict between any provisions of the Contract, the conflict shall be resolved, subject to Clause 29.2, in accordance with the following order of precedence:

- (a) these Conditions of Contract;
- (b) the Requirement Specifications;
- (c) the Letter of Acceptance;
- (d) the Purchase Orders, if any
- (e) any formal agreement executed between the Parties;
- (f) the Contractor's Tender Offer (as amplified or modified by any correspondence exchanged between the Authority and the Contractor which has been agreed to by the Authority in writing as amplifying or modifying the Contractor's Tender Offer).

- 29.2 Where the Contractor's Tender Offer (as amplified or modified by any correspondence exchanged between the Authority and the Contractor which has been agreed to by the Authority in writing as amplifying or modifying the Contractor's Tender Offer) contains provisions which are more favourable to the Authority in relation to the rest of the Contract, such provisions of the Contractor's Tender Offer shall prevail. The Authority shall in its absolute and sole discretion determine whether any provision is more favourable to it in relation to the Contract.
- 29.3 For the avoidance of doubt, this Clause shall form an integral part of the Conditions of Contract referred to in Clause 29.1(a).

COMPENDIUM OF ADDITIONAL CLAUSES (SERVICES)

A1. COMMENCEMENT AND DURATION OF CONTRACT

- A1.1 The Contract shall commence on the date of commencement stated in the Letter of Acceptance or any other formal agreement executed between the Parties, and shall remain in force for a period of three (3) years or in accordance to the contract (the "**Initial Contract Period**").
- A1.2 The Authority shall have the option to defer the Initial Contract Period by one or more consecutive periods, to be determined in the Authority's sole discretion provided always that the cumulative period of deferment shall not exceed 3 months in total, on the same terms and conditions contained in the Contract and on any other terms that may be mutually agreed in writing between the Parties. The Authority shall exercise such option by giving at least 1-month written notice to the Contractor.

EVALUATION CRITERIA

- 4.1 KSL has adopted the Price-Quality Method approach in its tender evaluation, with a Price Quality Ratio of 60:40.
- 4.2 For KSL to evaluate price and quality of a proposal, the Tenderer must first meet the following eligibility criteria:

Eligibility Criteria	Remarks
1. Debarment Status The Vendor shall not be currently suspended or debarred.	NA
2. Submission of Proposal The Vendor shall submit a complete proposal according to requirements.	NA
3. Compliance with Submission Requirements: All required documents together with any mandatory declarations must be submitted within the deadline. Any missing documents or submission after deadline will result in rejection.	NA
4. Adherence to Technical Specifications: - Authorised reseller and distributor of leading technology brands (e.g.: Lenovo) - The proposal must meet all the technical specifications outlined in the tender document. <u>Any deviations or non-compliance</u> will result in rejection.	NA
5. Financial: - The pricing must be clear, competitive, and within the budget constraints. Proposals with unclear or unrealistic pricing may be rejected. - Tenderer must have a valid Government Supplier Registration with a minimum Financial Grade S8. The minimum requirements for Financial Grade S8 require Tenderer to have: - Net Tangible Asset of \$500,000; and - Turnover of \$10,000,000.	Tenderer must be of strong financial standing to participate in the tender.
6. Experience and Track Record: The tenderer must have a proven track record of successfully completing similar projects and must include references from previous clients to verify the tenderer's performance and reliability.	NA

The evaluation criteria used for this Invitation to Tender is as follows:

Price Criteria (60%)

Price proposed with detailed breakdown of fees/costs per item

Critical Evaluation Criteria	Weightage (%)
7. Pricing Competitive pricing with detailed cost breakdown	60
Total Weightage	60%

Non-price Criteria (40%)

Supply, Delivery and Asset Management Capability		
8.	Vendor has proper Delivery Timeline, Rollout Plan, and Logistical Support to meet the volume. (e.g. Delivery records or project plan for similar projects)	10%
9.	Vendor has demonstrated in the plan the ability to complete the delivery seamlessly and within schedule.	
10.	Vendor’s ability to ensure service continuity through adequate spare inventory management (e.g.: Availability of standby/spare devices)	
11.	Vendor ‘s capability of manage end-of-lease Asset (Decommissioning and disposal services) (e.g.: Sample of Data Sanitization process or cert)	
Fault Response & Replacement SLA		
12.	Vendor’s ability to demo its capability and commitment to provide timely support, troubleshooting and replacement of leased laptops within the SLA.	10%
Maintenance and Warranty Handling		
13.	Vendor’s capability of managing device maintenance and warranty services - OEM/vendor coordination - Repair and maintenance process - End-to-end warranty claim management	10%
Track Records		
14.	Comprehensive information on tenderer credentials.	5%
15.	Relevancy of credentials or projects.	
16.	Credentials of the project team.	
Financial Strength		
17.	Vendor has good market standing and competitive position.	5%
18.	Vendor has good diversification of revenue streams from multiple markets.	
19.	Vendor undergoes regular financial audits by reputable auditing firms and is compliant with accounting standards and regulations essential for transparency.	
Total Weightage		40%

PRICE SCHEDULE

Base Price:					
S/N	Leasing of laptops for 3 yrs including Services	UOM	Quantity [A]	Unit Price [B]	Total Price [C]: [A] x [B]
1	Laptops - Leased for three [3] years - Bundled Accessories - Including Services		190		
Total Price [C]:					
S/N	Supply of IT accessories	UOM	Quantity [A1]	Unit Price [B1]	Total Price: [A1] x [B1]
2.1	External Monitors		10		
2.2	Wired Mouse		5		
2.3	Wired Keyboard		10		
2.4	Laptop Lock		5		
2.5	Docking Station		10		
2.6	Privacy Screen		20		
Total Price [D]:					
Grand Total to be carried forward to Form of Tender [C] + [D]:					
Option Price:					
S/N	Description	UOM	Quantity [A]	Unit Price** [B]	Total Price** [A x B]
1					
Total to be carried forward to Form of Tender:					

** Prices are exclusive of goods & services tax, which will be separately charged by our Firm.